

SKILLS DEVELOPMENT COURSE: SHOW UNDERSTANDING OF DIVERSITY WORKSHOP

COURSE SPECIFICATIONS

Course Code:	SDF-DWP
Course Length:	1 Day
Start Time:	08:30
End Time:	15:30
Available for:	Local or On-Site Training

TARGET AUDIENCE

All employees.

LEARNING OUTLINE

1. Demonstrate understanding of cultural differences.
 - a. Types of cultural and other differences in the workplace.
 - b. Examples of cultural differences.
 - c. Reasons for differences.
2. List and understand the concept of stereo-typing.
 - a. Concept of stereo-typing defined.
 - b. Examples of general stereo-typing.
 - c. Stereo-typing in the workplace.
3. Demonstrate understanding of the role of change in the workplace.
 - a. Concept of change defined.
 - b. Examples of typical changes in the workplace.
 - c. The role of change in the workplace.

INCLUDES THE FOLLOWING

1. Course Material
2. Notes

For local training at a Onetrust training venue:

1. Refreshments
2. Lunch

**Catering is the responsibility of the client for on-site training.*

CERTIFICATION

Currently, this course is only available for non-accredited training, and therefore candidates will receive a *Certificate of Training/Attendance*, as no form of assessment will take place.

MERSETA TRAINING PROVIDER

Onetrust Training Solutions has received full accreditation as a **merSETA Training Provider**. (Certification number: 17-QA/ACC/2313/21.) We are in the process of extending our scope of accreditation for most of our individual training courses and skills programmes.

CONTACT DETAILS

Further enquiries may be directed to:

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