

SKILLS DEVELOPMENT COURSE: PROBLEM SOLVING SKILLS

COURSE SPECIFICATIONS

Course Code:	SDF-PSS
Course Length:	1 Day
Start Time:	08:30
End Time:	15:30
Available for:	Local or On-Site Training

PURPOSE

The course specifies the knowledge and skills required to solve problems and make decisions.

TARGET AUDIENCE

This course is designed for junior managers of organisations.

LEARNING OUTLINE

How To:

1. Define a problem
2. Investigate the problem
3. Generate problem solutions
4. Implement problem solution
5. Evaluate the effectiveness of the solution

INCLUDES THE FOLLOWING

1. Course Material
2. Notes
3. PoE (*if applicable*)

For local training at a Onetrust training venue:

1. Refreshments
2. Lunch

**Catering is the responsibility of the client for on-site training.*

CERTIFICATION

Currently, this course is only available for non-accredited training, and therefore candidates will receive a *Certificate of Training/Attendance*, as no form of assessment will take place.

MERSETA TRAINING PROVIDER

Onetrust Training Solutions has received full accreditation as a **merSETA Training Provider**. (Certification number: 17-QA/ACC/2313/21.) We are in the process of extending our scope of accreditation for most of our individual training courses and skills programmes.

CONTACT DETAILS

Further enquiries may be directed to:

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